

TRAINING TERMS AND CONDITIONS

These Training Services will be delivered equally over the term stated herein as an equal portion of the total quantity of hours stated on the applicable Order Form per calendar month (Number of hours/Number of months = hours per month). Where applicable, services delivered during the first and last month of the service term will be pro-rated for the applicable period of such month. Sprinklr will not provide more than the monthly amount in any given month and any Training Services hours not utilized in a calendar month lapse and will not roll-over to another month and they will not be reimbursed.