

SANDBOX TERMS

Sandboxes must be purchased as follows:

- Standard or Premium
- Silver, Gold or Platinum

All Sandboxes include the following:

- A Sandbox is intended to be used as a testing environment for development and testing in an isolated environment.
- A Sandbox environment includes a copy of your production org's configuration (metadata) and is limited to all license volumes of your production org's configuration.
- A Sandbox includes on-demand refresh frequency

Standard Sandboxes include the following:

- Data Storage as outlined below

Premium Sandboxes include the following:

- A sample of your production organization's data
- Data Storage as outline below
- Copying listening and asset data from Production to Sandbox is only available in Premium Sandboxes

SANDBOX GOLD TERMS

Gold Sandbox Includes:

- 2 Standard* Sandboxes with up to 5GB data storage per Standard Sandbox
- 1 Premium** Sandbox with up to 50GB data storage per Premium Sandbox

SANDBOX PLATINUM TERMS

Platinum Sandbox Includes:

- 5 Standard* Sandboxes with up to 10GB data storage per Standard Sandbox
- 2 Premium** Sandboxes with up to 100GB data storage per Premium Sandbox

SANDBOX SILVER TERMS

Silver Sandbox Includes:

- 1 Standard* Sandbox
- Data Storage up to 2GB/Standard Sandbox