

AI/ML Subprocessors								
SUBPROCESSOR ENTITY	PROCESSING REGION	ADDRESS	CONTACT	DATA PROCESSED	SUBPROCESSOR SERVICE	PRODUCT	INTEGRATION WITH SPRINKLR	EFFECT OF DISABLEMENT
<b>GFactors (OPC) Private Limited</b>	India	4th Floor, Poonam Chambers, #306, HRBR Layout, 3rd Block, Hennur Main Road, Near Hennur Bus Depot, Bengaluru, Karnataka 560043	<a href="mailto:admin@gfactors.co.in">admin@gfactors.co.in</a>	May have access to customer user, business and production environment data or additional data provided by customer.	Sprinklr engages third parties to perform limited and specific services for customers who require specific support for AI modeling and training. This entity provides human data labelling, tagging and annotation services as well as translation capabilities.	Not product specific. Relevant entity will be chosen based on availability, expertise, model requirements, and language capability.	Human remote access to dedicated Sprinklr environments. No ability to copy, download or export data from this system.	Without these third party services we would not be able to fine tune or develop custom built models for you.
<b>Mayflower Language Service Private Limited</b>	India	No. 104, Infantry Road, Infantry Techno Park, Shivajinagar, Bengaluru 560001, India	<a href="mailto:office@summalinguae.com">office@summalinguae.com</a>	May have access to customer user, business and production environment data or additional data provided by customer.	Sprinklr engages third parties to perform limited and specific services for customers who require specific support for AI modeling and training. This entity provides human data labelling, tagging and annotation services as well as translation capabilities.	Not product specific. Relevant entity will be chosen based on availability, expertise, model requirements, and language capability.	Human remote access to dedicated Sprinklr environments. No ability to copy, download or export data from this system.	Without these third party services we would not be able to fine tune or develop custom built models for you.
<b>Scriptoniq</b>	India	Akshaya Nagar, Kollengode, Kerala, 680506, India	<a href="mailto:info@scriptoniq.com">info@scriptoniq.com</a>	May have access to customer user, business and production environment data or additional data provided by customer.	Sprinklr engages third parties to perform limited and specific services for customers who require specific support for AI modeling and training. This entity provides human data labelling, tagging and annotation services as well as translation capabilities.	Not product specific. Relevant entity will be chosen based on availability, expertise, model requirements, and language capability.	Human remote access to dedicated Sprinklr environments. No ability to copy, download or export data from this system.	Without these third party services we would not be able to fine tune or develop custom built models for you.
<b>Zuru Services LLP</b>	India	#168 10th Main, Hebbal - Kempapura, Bangalore, 560024, India	<a href="mailto:connect@zuruservices.com">connect@zuruservices.com</a>	May have access to customer user, business and production environment data or additional data provided by customer.	Sprinklr engages third parties to perform limited and specific services for customers who require specific support for AI modeling and training. This entity provides human data labelling, tagging and annotation services as well as translation capabilities.	Not product specific. Relevant entity will be chosen based on availability, expertise, model requirements, and language capability.	Human remote access to dedicated Sprinklr environments. No ability to copy, download or export data from this system.	Without these third party services we would not be able to fine tune or develop custom built models for you.

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<b>OpenAI, LLC</b>	US	3180 18th Street, San Francisco, CA 94110	<a href="mailto:legal@openai.com">legal@openai.com</a>	May have access to customer user, business and production environment data or additional data provided by customer.	Sprinklr engages third parties to perform limited and specific services for customers who require specific support for AI modeling and training. This entity provides human data labelling, tagging and annotation services as well as translation capabilities.	Not product specific. Relevant entity will be chosen based on availability, expertise, model requirements, and language capability.	Human remote access to dedicated Sprinklr environments. No ability to copy, download or export data from this system.	Without these third party services we would not be able to fine tune or develop custom built models for you.

This pdf list of Sprinklr's AI/ML subprocessors is current as at February 1, 2024. Please always cross refer to our [subprocessor page](#) for the most up to date list of all subprocessors.