

Product & AI/ML Subprocessors

SUBPROCESSOR ENTITY	PROCESSING REGION	ADDRESS	CONTACT	DATA PROCESSED	SUBPROCESSOR SERVICE	PRODUCT	INTEGRATION WITH SPRINKLR	EFFECT OF DISABLEMENT
Amazon Bedrock	US	410 Terry Avenue North, Seattle WA 98109	Contact Form	<p>Any data input by customer into the Sprinklr AI+ feature.</p> <p>May have access to customer user, business and production environment data or additional data provided by customer.</p>	<p>Amazon Bedrock supports Sprinklr AI+ generative AI capabilities. In addition,</p> <p>Sprinklr engages Amazon Bedrock to perform limited and specific services for customers who require support for AI model customization. Amazon Bedrock provides human data labelling, tagging and annotation services as well as translation capabilities.</p>	All products utilizing AI+ features. With regards to model customization, the use of Amazon Bedrock is not product specific. Relevant entity will be chosen based on availability, expertise, model requirements, and language capability.	Enterprise API	May be able to leverage another AI+ partner.
Amazon Chime	US	410 Terry Avenue North, Seattle WA 98109	Contact Form	Amazon Chime has access to customers' and end customers' personal data as needed to deliver the voice or SMS capabilities between them, this may include phone numbers, voice data, video data, call recordings and transcription.	Video calling solution on live chat using AWS chime service.	Sprinklr Service	API integration	No video/audio calling functionality on live chat.
Amazon Translate	US	410 Terry Avenue North, Seattle WA 98109	Contact Form	Any customer data that is required to be translated	Translation of messages/interactions for improved understanding of global customer base as well as translation of reporting widgets for global team collaboration	All	API Integration	No translation capability or premium language detection.
Azure OpenAI	EU/US	One Microsoft Way, Redmond, WA 98052	Contact Form	Sprinklr AI+ generative AI capabilities.	Translation of messages/interactions for improved understanding of global customer base as well as	All	Enterprise API	No Sprinklr AI+ functionality unless leveraging another AI+ partner.

					translation of reporting widgets for global team collaboration.			
Cloudinary	US	3400 Central Expressway, Suite 100, Santa Clara, CA 95051	privacy@cloudinary.com	Any content uploaded to create images or videos for publishing through Sprinklr.	End to end digital video and image creation and management solution, within Asset Manager.	Sprinklr Marketing and Sprinklr Social	API integration	Customer will not be able to use image editing tools in Sprinklr Marketing.
Embedly (A Medium Corporation)	US	799 Market Street, 5th floor, San Francisco, CA 94103	Contact Form	Links created by customer for preview which may contain personal data if embedded in the link or web page.	Supports with the generation of link previews so customers can review the link prior to publishing.	Sprinklr Service, Social and Marketing	API integration	Link preview generation functionality will break.
GFactors (OPC) Private Limited	India	4th Floor, Poonam Chambers, #306, HRBR Layout, 3rd Block, Hennur Main Road, Near Hennur Bus Depot, Bengaluru	admin@gfactors.co.in	May have access to customer user, business and production environment data or additional data provided by customer.	Sprinklr engages third parties to perform limited and specific services for customers who require specific support for AI modeling and training. This entity provides human data labelling, tagging and annotation services as well as translation capabilities.	Not product specific. Relevant entity will be chosen based on availability, expertise, model requirements, and language capability.	Human remote access to dedicated Sprinklr environments. No ability to copy, download or export data from this system.	Without these third party services we would not be able to fine tune or develop custom built models for you.
Google Products (Fonts and Translate)	US	1600 Amphitheater Parkway, Mountain View, CA 94043	Contact Form	Any customer data that is required to be translated or subject to font configuration.	Fonts: Font display configurations including changing fonts and uploading custom fonts. Translate: Translation of messages/interactions for improved understanding of global customer base as well as translation of reporting widgets for global team collaboration.	All	API Integration	No translation capability or premium language detection.
Google Vertex	US	1600 Amphitheater Parkway,	Contact Form	Any data input by customer into the Sprinklr AI+ feature.	Google Vortex supports Sprinklr AI+ generative AI capabilities. Sprinklr engages Google Vortex to perform limited and specific	All products utilizing AI+ features. With regards to model customization, the use of Google Vortex	Enterprise API	May be able to leverage another AI+ partner.

		Mountain View, CA 94043		May have access to customer user, business and production environment data or additional data provided by customer.	services for customers who require specific support for AI model customization. Google Vortex provides human data labelling, tagging and annotation services as well as translation capabilities.	is not product specific. Relevant entity will be chosen based on availability, expertise, model requirements, and language capability.		
Itteco Software Corp. d/b/a Iframe.ly	Canada	506 Queen Elizabeth Driveway; Ottawa; K1S 3N4; ON; CA	support@iframe.ly	Links created by customer for preview which may contain personal data if embedded in the link or web page.	Supports with the generation of link previews so customers can review the link prior to publishing.	Sprinklr Social	API Integration	Link preview generation functionality will break.
Mayflower Language Service Private Limited	India	No. 104, Infantry Road, Infantry Techno Park, Shivajinagar, Bengaluru 560001, India	office@sumalinguae.com	May have access to customer user, business and production environment data or additional data provided by customer.	Sprinklr engages third parties to perform limited and specific services for customers who require specific support for AI modeling and training. This entity provides human data labelling, tagging and annotation services as well as translation capabilities.	Not product specific. Relevant entity will be chosen based on availability, expertise, model requirements, and language capability.	Human remote access to dedicated Sprinklr environments. No ability to copy, download or export data from this system.	Without these third party services we would not be able to fine tune or develop custom built models for you.
Open AI, LLC	US	3180 18th Street, San Francisco, CA 94110	legal@openai.com	Any data input by customer into the Sprinklr AI+ feature. May have access to customer user, business and production environment data or additional data provided by customer.	Open AI supports Sprinklr AI+ generative AI capabilities. In addition, Sprinklr engages OpenAI to perform limited and specific services for customers who require support for AI model customization. OpenAI provides human data labelling, tagging and annotation services as well as translation capabilities.	All products utilizing AI+ features. With regards to model customization, the use of OpenAI is not product specific. Relevant entity will be chosen based on availability, expertise, model requirements, and language capability.	Enterprise API	May be able to leverage another AI+ partner.
Ozonetel	US/India	2880 Zanker Road, Suite 203, San Jose, CA 95134	sales@ozonetel.com	Ozonetel has access to customers' and end customers' personal data as needed to deliver the voice or SMS capabilities between them, this may include phone numbers,	Inbound, outbound and omnichannel voice solutions - supporting our Communications Platform as a Service ("CPaaS") offering.	Sprinklr Service	API Integration	No voice or SMS capability (unless using another voice subprocessor such as Twilio or SignalWire).

				voice data, call recordings and transcription.				
Plainly	UK, Serbia	124 City Road, London, England, EC1V 2NX	contact@plainlyvideos.com	Any content uploaded to the dynamic video template for dynamic video creation.	End to end video creation and automation. Allows text, graphics, and music to be added to videos created in Asset Manager.	Sprinklr Social and Marketing	API Integration	Customer will not be able to create or use dynamic video templates in Sprinklr.
Scriptoniq	India	Akshaya Nagar, Kollengode, Kerala, 680506, India	info@scriptoniq.com	May have access to customer user, business and production environment data or additional data provided by customer.	Sprinklr engages third parties to perform limited and specific services for customers who require specific support for AI modeling and training. This entity provides human data labelling, tagging and annotation services as well as translation capabilities.	Not product specific. Relevant entity will be chosen based on availability, expertise, model requirements, and language capability.	Human remote access to dedicated Sprinklr environments. No ability to copy, download or export data from this system.	Without these third party services we would not be able to fine tune or develop custom built models for you.
SendGrid	US	1801 California St. Denver, Colorado 80202	privacy@twilio.com	Any data sent via integrated email sources.	Simple Mail Transfer Protocol to enable the integration and sending of emails across networks between you and your customers or others.	Sprinklr Service, Social and Marketing.	API Integration	No email integration or communication functionality.
Shotstack	Australia	320 Pitt St, Sydney NSW 2000, Australia	support@shotstack.io	Any content uploaded to the dynamic video template for dynamic video creation.	End to end video creation and automation. Allows text, graphics, and music to be added to videos created in Asset Manager.	Sprinklr Social and Marketing	API Integration	Customer will not be able to create or use dynamic video templates in Sprinklr.
Signalwire	US	228 Hamilton Ave, 3rd Floor, Palo Alto, CA 94301	dpo@signalwire.com	Signalwire has access to customers' and end customers' personal data as needed to deliver the voice or SMS capabilities between them, this may include phone numbers, voice data, call recordings and transcription.	Inbound, outbound and omnichannel voice solutions - supporting our CPaaS offering, as well as SMS messaging capabilities.	Sprinklr Service	API Integration	No voice or SMS capability (unless using another voice subprocessor such as Twilio or Ozonetel).
Twilio, Inc.	US	101 Spear Street, San Francisco, CA 94105	privacy@twilio.com	Twilio has access to customers' and end customers' personal data as needed to deliver the	Inbound, outbound and omnichannel voice solutions - supporting our CPaaS offering. Twilio's development platform	Sprinklr Service	API Integration	No voice or SMS capability (unless using another voice subprocessor such

				voice or SMS capabilities between them, this may include phone numbers, voice data, call recordings and transcription.	provides the APIs so that Sprinklr can access the telecommunications structure.			as SignalWire or Ozonetel).
WalkMe	US/Europe	71 Spear Street, San Francisco, CA 94105	privacy@walkme.com	Application name and version and username, email address and WalkMe-log-in credentials	WalkMe is a Digital Adoption Platform is used to drive platform adoption by launching in-platform onboarding guides, release updates, announcements etc for Sprinklr users	All	Lightweight JavaScript Code Integration	No in product guidance or messaging.
Zoom Video Communications, Inc.	US	55 Almaden Blvd, Suite 600 San Jose, CA 95113	privacy@zoom.us	Zoom has access to customers' and end customers' personal data as needed to deliver the voice capabilities between them, this may include phone numbers, voice data, video data, call recordings and transcription.	Video calling solution on live chat using Zoom.	Sprinklr Service	API integration	No video/audio calling functionality on live chat.
Zuru Services LLP	India	#168 10th Main, Hebbal - Kempapura, Bangalore, 560024, India	connect@zuruserVICES.com	May have access to customer user, business and production environment data or additional data provided by customer.	Sprinklr engages third parties to perform limited and specific services for customers who require specific support for AI modeling and training. This entity provides human data labelling, tagging and annotation services as well as translation capabilities.	Not product specific. Relevant entity will be chosen based on availability, expertise, model requirements, and language capability.	Human remote access to dedicated Sprinklr environments. No ability to copy, download or export data from this system.	Without these third party services we would not be able to fine tune or develop custom built models for you.

Hosting Subprocessors								
SUBPROCESSOR ENTITY	PROCESSING REGION	ADDRESS	CONTACT	DATA PROCESSED	SUBPROCESSOR SERVICE	PRODUCT	INTEGRATION WITH SPRINKLR	EFFECT OF DISABLEMENT
Microsoft Azure	US, EU, Qatar	One Microsoft Way, Redmond, WA 98052	Contact Form	All customer data in platform as per DPA.	Sprinklr engages third party cloud hosting/data storage providers to host the Sprinklr platform, including your specific customer environment. Your data hosting location is indicated on your Order Form and Microsoft Azure supports US, EU, and Qatar hosting.	All	Cloud Hosting Infrastructure	N/A - Customer can be hosted on another cloud.
AWS	US, Aus, UAE, UK, India	410 Terry Avenue North, Seattle WA 98109	Contact Form	All customer data in platform as per DPA.	Sprinklr engages third party cloud hosting/data storage providers to host the Sprinklr platform, including your specific customer environment. Your data hosting location is indicated on your Order Form and AWS supports US, Aus, UAE, UK and India hosting.	All	Cloud Hosting Provider	N/A - Customer can be hosted on another cloud.
Google LLC	US, KSA	1600 Amphitheater Parkway, Mountain View, CA 94043	Contact Form	All customer data in platform as per DPA.	Sprinklr engages third party cloud hosting/data storage providers to host the Sprinklr platform, including your specific customer environment. Your data hosting location is indicated on your Order Form and Google supports US and KSA hosting.	All	Cloud Hosting Provider	N/A - Customer can be hosted on another cloud.

Sprinklr Affiliates

SUBPROCESSOR ENTITY	PROCESSING REGION	ADDRESS	CONTACT	DATA PROCESSED	SUBPROCESSOR SERVICE	PRODUCT	INTEGRATION WITH SPRINKLR	EFFECT OF DISABLEMENT
Sprinklr Denmark ApS	Denmark	Woods Office Ørestad ApS- Suite Southamptongade 4 2150 Nordhavn, Denmark	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permissioned by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/ web access.	A different region may be able to provide support as necessary.
Sprinklr France	France	36 rue Lafayette 75009 Paris, France	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permissioned by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/ web access.	A different region may be able to provide support as necessary.
Sprinklr Germany GmbH	Germany	4th floor, Am Sandtorkai 27 20457 Hamburg, Germany	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permissioned by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/ web access.	A different region may be able to provide support as necessary.
Sprinklr Italia SRL	Italy	Corso Europa 15, Ste 603, Milan 20122 Italia	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permissioned by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/ web access.	A different region may be able to provide support as necessary.
Sprinklr Netherlands BV	Amsterdam	Co-Office, De Bolelaan 30 Suite #3-13, 1083 HJ Amsterdam, Netherlands	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/ web access.	A different region may be able to provide support as necessary.

				permitted by customer.				
Sprinklr Software Iberia S.L.	Spain	Calle de María de Molina, 54, Ste 503-504 28006, Madrid, Spain	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permitted by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/web access.	A different region may be able to provide support as necessary.
Sprinklr Switzerland GmbH (Sprinklr Switzerland Sarl)	Switzerland	Business Center Talacker, 1st Floor Talacker 41 8001 Zurich Switzerland	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permitted by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/web access.	A different region may be able to provide support as necessary.
Unified XM AB (Sweden)	Sweden	c/o TMF Sweden AB, Vasagatan 38, 111 20 Stockholm, Sweden	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permitted by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/web access.	A different region may be able to provide support as necessary.
Sprinklr UK Ltd.	UK	123 Victoria Street, 4 th Floor, Westminster London, SW1E 6RA UK	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permitted by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/web access.	A different region may be able to provide support as necessary.
Sprinklr India Private Limited	India	808 Tower A, Sohna Road, Gurugram, 122018, Haryana, India	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permitted by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/web access.	Engineering and tech ops support would not be possible. Custom model training would not be possible.
Sprinklr Australia Pty. Ltd.	Australia	Hub Flinders Street 180 Flinders St,	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production	Account support, security, consulting or managed services, software development, quality	N/A – not applicable to a specific product.	Remote system/web access.	A different region may be able to provide support as necessary.

		Melbourne VIC 3000, Australia		environment as required and permitted by customer.	assurance, engineering and customer success management			
Sprinklr Singapore PTE. Ltd.	Singapore	38 Beach Road, South Beach Tower #08-11 Singapore 18976	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permitted by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/ web access.	A different region may be able to provide support as necessary. Some security support may not be possible.
Sprinklr Korea LLC	Korea	WeWork Seolleung c/o Sprinklr Korea LLC 302, Teheran-ro Gangnam-gu, #12-102 Seoul 06210 South Korea	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permitted by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/ web access.	A different region may be able to provide support as necessary.
Sprinklr Hong Kong	Hong Kong	AIA Central 1 Connaught Road Central Unit 18, Level 15, Hong Kong	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permitted by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/ web access.	A different region may be able to provide support as necessary.
Sprinklr Japan K.K.	Japan	11F Sumitomofudosan Roppongi-Dori Building 7-18-18 Roppongi Minato- ku 106-0032 Tokyo, Japan	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permitted by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/ web access.	A different region may be able to provide support as necessary.
Sprinklr Gulf	UAE	Level 5, Injaz Building, Dubai Internet City, Dubai - UAE	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permitted by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/ web access.	A different region may be able to provide support as necessary. However, some custom model training capabilities may be limited, and some engineering

								support may be limited
Sprinklr (Brasil) Ltda.	Brazil	Avenida Paulista, 2300, Conjuntos 162 16º and – CEP 01310-300 São Paulo – SP Brazil	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permitted by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/web access.	A different region may be able to provide support as necessary.
Sprinklr Canada Inc.	Canada	3 Bridgman Ave Suite 200 Toronto, ON M5R 3V4	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permitted by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/web access.	A different region may be able to provide support as necessary. Some security support may be limited.
Sprinklr Doha QFC Branch	Qatar	Office 14 & 15, Workinton, Mezzanine Fl., Burj Alfardan, Marina District, Doha, Qatar	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permitted by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/web access.	A different region may be able to provide support as necessary.
Sprinklr, Inc. (where contract is between Customer and another Sprinklr affiliate)	US	441 Ninth Avenue, 12 th Floor, New York, NY 10001 USA	privacy@sprinklr.com	Customer contact data, customer user data and any data within the production environment as required and permitted by customer.	Account support, security, consulting or managed services, software development, quality assurance, engineering and customer success management	N/A – not applicable to a specific product.	Remote system/web access.	A different region may be able to provide support as necessary. However, some security support may be limited

Implementation and Managed Service Subprocessors

SUBPROCESSOR ENTITY	PROCESSING REGION	ADDRESS	CONTACT	DATA PROCESSED	SUBPROCESSOR SERVICE	PRODUCT	INTEGRATION WITH SPRINKLR	EFFECT OF DISABLEMENT
Accenture	Global depending on customer requirements	1 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland	dataprivacyofficer@accenture.com	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Success Management, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
Allant	US	2655 Warrenville Road, Suite 200, Downers Grove, IL 60515	privacy@allantgroup.com	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Success Management, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
Bluewave Technology UK Ltd	UK	63/66 Hatton Garden Fifth Floor, Suite 23 London, EC1N 8LE United Kingdom	dpo@bluewavegroup.eu	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Success Management, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
Cleargoals	US	1411 Broadway, 16th Floor, New York, NY 10018	backoffice@cleargoals.com	May have access to customer user, business and production environment data dependent on permissions granted and services	Consulting, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.

				required by the customer.			implementation needs.	
Deloitte Consulting LLP	Global depending on customer requirements	100 S. King Street, Suite 600, Seattle WA 98104	usprivacyquestions@deloitte.com	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Success Management, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
E-Contact	US, South America	5040 NW 7 th St Suite 705 Miami, Fl	info@e-contact.cx	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
Enhanced Software Solutions Pvt. Ltd.	India	9th Floor, Lodha Supremus, 909, 1, Rd Number 22, Wagle Industrial Estate, Thane West, Thane, Maharashtra 400604, India	info@ess.net.in	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Success Management, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
FKTR Digital LLC	US	3400 Oak Grove Ave. Suite 300 Dallas, TX 75204	privacy@fktrdigital.com	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Success Management, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
HGS Digital LLC	US	651 W. Washington Blvd. STE 303,	privacy@teamahgs.com	May have access to customer user, business and	Consulting, Success Management,	Not product specific. Can support	Human support and remote access to	N/A – Only engaged as required and instructed by the

		Chicago, IL 60661		production environment data dependent on permissions granted and services required by the customer.	Implementation Services, Managed Services	implementation and managed service needs for any Sprinklr product.	customer environments as required by customer to support implementation needs.	customer. No automatic engagement or enablement.
Infinit.cx	Germany	Ganghoferstraße 66e, 80339 München, Germany	info@infinit.cx	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
Integration Services and Technologies (IST Networks)	UAE, Egypt, KSA	Dubai Airport Free Zone Office 120, Building 4A Dubai, UAE	enquiries@istnetworks.com	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
Interaxa Brasil Tecnologia E Informatica Ltda.	Argentina	Carlos Pellegrini 635, C1010 Cdad. Autónoma de Buenos Aires, Argentina	interaxa@interaxa.com	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Success Management, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
Kinship Digital Pty Limited	US, Australia	651 W. Washington Blvd. STE 303, Chicago, IL 60661	Online Form	May have access to customer user, business and production environment data dependent on permissions granted and services	Consulting, Success Management, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.

				required by the customer.			implementation needs.	
Premium Blend Consulting	Canada, US	3113 Alan Shepard St., Oak Hill, VA 20171	info@premium-blend.com	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Success Management, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
SMT	Brazil	Rua Ministro Orozimbo Nonato, 215 6º andar - Salas 13 e Vila da Serra, Nova Lima/MG 34006-053 Brazil	Online Form	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
Systems Arabia	KSA	7069 King Fahd Rd, As Sahafah, Dist, Al Hital Tower, 5th Floor, Riyadh 13315, Saudi Arabia	Online Form	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Implementation Services,	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
Tech Mahindra	Germany	88 North Riesstr. 20, 80992 Munich, Germany	dpo@techmahindra.com	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Success Management, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
Touchflows	France	64 Rue Anatole, 92300, Levallois-Perret, France	contact@touchflows.com	May have access to customer user, business and production	Consulting, Implementation Services,	Not product specific. Can support implementation	Human support and remote access to customer	N/A – Only engaged as required and instructed by the customer. No

				environment data dependent on permissions granted and services required by the customer.		and managed service needs for any Sprinklr product.	environments as required by customer to support implementation needs.	automatic engagement or enablement.
Trellist	US	117 N. Market Street, Suite 300, Wilmington, DE 19801	info@trellist.com	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Success Management, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
Unify Technologies	India	16 Pioneer Towers, HITEC City, Hyderabad, TS 500081 India	privacy@unifytech.com	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Success Management, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
Watch and Act	Spain, Portugal	Calle de Puerto Rico 8 B, Madrid, 28016	info@watchandact.eu	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Success Management, Implementation Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.
Workrails	US	WorkRails 50 Stewart Ave, Huntington, NY 11743	info@workrails.com	May have access to customer user, business and production environment data dependent on permissions granted	Consulting, Software Support Services	Not product specific. Can support implementation and managed service needs for	No access to Customer environments	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.

				and services required by the customer.		any Sprinklr product.		
Zill Consulting	Ireland	1 Tower Avenue, Rathgar, Dublin 6, Dublin 2, Ireland	info@zillconsulting.com	May have access to customer user, business and production environment data dependent on permissions granted and services required by the customer.	Consulting, Success Management, Implementation Services, Managed Services	Not product specific. Can support implementation and managed service needs for any Sprinklr product.	Human support and remote access to customer environments as required by customer to support implementation needs.	N/A – Only engaged as required and instructed by the customer. No automatic engagement or enablement.

This pdf list of Sprinklr's subprocessors is current as of August 1, 2024. Please always cross refer to our subprocessor page at www.sprinklr.com/subprocessors for the most up to date list of all subprocessors.